

## Thank You for Choosing Madico Window Film!

Your new Madico window film will provide years of service while protecting your interior spaces from unwanted glare and UV damage.

### Before Your Film is Installed:

You and your Madico dealer should take a few moments to inspect all windows before the installation begins. During the pre-installation inspection, it is a good idea for both parties to note any broken glass, loose panes and/or any other imperfections in the glass or framing. Decals, alarm system components and/or any other items affecting the installation should be discussed and noted on the quote agreement.

### Decorations & Window Treatments:

Remove all items such as plants and decorative objects from the window sills and the immediate area. Window treatments may occasionally require removal to accommodate the installation process. This should be discussed with your dealer before the installation appointment.

### Furniture:

You may need to temporarily move furniture that could hinder the installer's access to the windows. If you need help moving furniture on installation day, you can arrange this with your dealer. The installer will need a minimum of three feet of unobstructed work space in front of the windows.

### Airborne Contamination:

To minimize airborne contamination during the installation process, clean all air conditioning and heating vents in the vicinity of the windows and turn off the ventilation system. This will reduce the amount of dust in the air that could end up between the film and the glass. It is also advisable to keep pets out of the room where the installation is taking place and keep all other windows closed.

### Glass Breakage or Seal Failure History:

Please inform your dealer of any prior glass breakage or seal failure that has occurred. This information will help ensure proper film selection and could affect your warranty coverage. Failing to disclose a glass breakage or seal failure history could cause a film selection error and/or void the warranty coverage.



## Window Film Care and Maintenance

### Window Film Curing Time:

Your Madico dealer uses a specially-formulated mounting solution to install your window film. Even though most of the solution is removed during the installation process, a small amount will remain between the film and the glass until the film fully cures. The remaining moisture can cause small water bubbles and/or a slightly cloudy appearance; this is normal and temporary. Once fully cured, your film will be clear and smooth.

**Do not attempt to pierce a water bubble during the curing period. Piercing a water bubble in an effort to drain moisture will damage your film. This damage is not covered by the warranty.**

Cold and cloudy weather conditions can lengthen the film curing time. Warm weather and direct sunlight will accelerate the curing process. If you are concerned about the length of time your film takes to cure, please contact your dealer. Thicker safety and security films will have a longer curing period which can take as long as 6 months in less ideal conditions.

### Window Film Care & Maintenance:

To obtain maximum service life from your window film, please note the following instructions for proper care, cleaning and maintenance.

**Do not clean the film for 30 days after installation.**

This will help to ensure proper curing of the special adhesive to the glass. When cleaning, spray window cleaner directly on the glass. Then take a clean soft cloth, high-quality paper towel or rubber window squeegee and wipe with left to right sweeping motions. When finished, run the cloth or a paper towel around the edges of the windows to pick up excess moisture and debris.

You can use any common household glass cleaning solution or plain soapy water. Do not use any cleaning solution that contains abrasive material such as baking soda.

Always use a soft cloth, high quality paper towels or a window squeegee to clean your windows. Avoid using bristle brushes, abrasive scrubbing sponges or any other cleaning materials that could scratch the film. Some brands of paper towels are coarse enough to put fine scratches on the film. While these scratches may be too subtle to see in the beginning, they can damage the polished look of the film over time.

**If you have any questions about the care and cleaning of your window film, please contact your dealer.**