



# ClearPlex® Windshield Film Limited Warranty

(United States and Canada Only)

## Thank you for choosing ClearPlex Windshield Protection Film!

For proper bonding of ClearPlex film to your windshield, avoid using a commercial car wash of any kind and exposing the vehicle to rain and/or high wind environments for a period of 72 hours after installation.

Do not attempt to pierce a water bubble during the curing period as this will cause damage to your film that is not covered by the warranty. Contact your dealer with any concerns.

*Please see care instructions below.*

**WARRANTY IS INVALID IF ANY INFORMATION IS LEFT INCOMPLETE.  
- PLEASE KEEP THIS WARRANTY WITH YOUR ORIGINAL RECEIPT -**

### CUSTOMER INFORMATION

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State/Province: \_\_\_\_\_ Zip/Postal Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

### DEALER / INSTALLER

Company Name: \_\_\_\_\_ Installation Date: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State/Province: \_\_\_\_\_ Zip/Postal Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Contact name (optional): \_\_\_\_\_

### VEHICLE INFORMATION

Year: \_\_\_\_\_ Make: \_\_\_\_\_

Model: \_\_\_\_\_ Current Mileage: \_\_\_\_\_

VIN (last 6 digits): \_\_\_\_\_ Film Roll Serial Number: \_\_\_\_\_

### CLEARPLEX FILM CARE

- The use of an automotive protective wax such as Turtle Wax, NuFinish, RejeX or Meguiar's Wax is an essential part of the maintenance program for ClearPlex windshield protection film. The wax will maintain the scratch resistance and water repellency of the ClearPlex film when it is used as directed. The wax also seals the ClearPlex film against bird droppings, bugs, oil, tar, grease, dirt and grime. The installer will apply an initial amount of the wax at the time the film is installed on the windshield. The vehicle owner should continue to apply wax to the windshield every month during the life of the ClearPlex film.
- Remove any debris from the windshield wipers. Debris not removed prior to using the windshield wipers can scratch the film.
- Always use washer fluid when cleaning the windshield with wipers. Do not run the windshield wipers dry, as dry debris on the wipers or windshield can scratch the film.
- Clean your ClearPlex Windshield film regularly to remove staining items such as tree sap, bird droppings, tar, oils and bugs. Avoid using any cleaning solutions that contain petroleum distillates, alcohol and silicone oils or like ingredients. Use a mild soap with water mixture, and a soft cloth to clean.
- Do not use any sort of acid wash on ClearPlex Windshield film, as it will ruin the film.
- Do not use sharp objects on the ClearPlex Windshield film. Ice scrapers of any design cannot be used on ClearPlex Windshield film. If your windshield wipers are damaged, immediately replace them before use on the film.
- **WHEN WASHING YOUR VEHICLE, DO NOT USE HIGH PRESSURE SPRAYERS ON THE WINDSHIELD OR ON ANY OTHER WINDOWS WHERE CLEARPLEX FILM IS APPLIED. DOING SO COULD DAMAGE THE FILM AND VOID YOUR WARRANTY.** To clean your windshield and other windows with ClearPlex film applied, use only soap and water with soft cloths. No abrasive materials should be used.

**WARRANTY COVERAGE AND TERM DETAILS CONTINUE ON NEXT PAGE.**



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## WARRANTY COVERAGE AND TERMS

**Madico does not recommend installing ClearPlex windshield protection film on damaged glass with chips, bullseyes or deep scratches. Glass should be repaired prior to installation for best film adhesion.**

### Manufacturer's Defect Limited Warranty:

Various provisions in this Manufacturer's Defect Limited Warranty (the "Limited Warranty") regulate coverage. Read the entire Warranty carefully to determine your rights and duties and our obligations with respect to this Warranty.

Madico, Inc., the manufacturer of ClearPlex Windshield Protection Film ("the Product"), warrants to the original retail purchaser of the Product, that when the Product is maintained according to the Product Care Requirements on the front of this Warranty, it will be free of discernible manufacturing defects, including but not limited to substantial yellowing, cracking, bubbling or peeling, for a period of 18 months or 18,000 miles, whichever comes first, from the date of purchase of the Product (the "Limited Warranty Period"). This Limited Warranty only applies to the original purchaser of the Product, and the original application of the Product to the vehicle described in this Limited Warranty, and is not transferable or assignable, by operation of law or otherwise. There are no warranties other than this Limited Warranty, and all other warranties, express or implied, including any implied warranties of fitness for a particular purpose or of merchantability, are specifically disclaimed.

In the event that the Product is determined by Madico to be defective, Madico will replace the defective film by delivering replacement film to any Madico certified installer of the product, as designated by the claimant. This shall be Madico's only obligation under this Limited Warranty. Madico is not responsible for the cost of re-installation of the Product. In no event shall Madico be liable or responsible for any loss or damage, including, without limitation, direct, indirect or consequential damages, even if Madico is advised of the potential for such damages. This Limited Warranty shall be void if the Product has been subject to abuse, improper installation and/or care in contravention of the film care instructions on page one of this warranty. This Limited Warranty gives you specific legal rights and you may also have other rights which vary by country, region, state, department, prefecture, province, county, or city.

**Exclusions:** This Warranty only covers discernible manufacturing defects in the Product as defined above, and does not cover existing glass damage or damage that is caused by or results from (a) deterioration of the Product due to normal wear (windshield wiper scratching is considered normal wear), accident, collision, negligence, misuse, abuse, neglect, mishandling, alteration, modification, customization or vandalism, (b) sandstorms, hail, tornadoes, hurricanes, (c) any use of the vehicle on dirt roads, mining roads, gravel roads (off-road), (d) chemicals and caustic materials, (e) falling objects, (f) cleaning or scrubbing the product on the windshield with abrasive material, (g) any usage of a power washer on the windshield, (h) fraudulent claims, (i) installation by anyone other than a Madico approved ClearPlex Windshield Film installer, (j) misapplication or faulty installation, or (k) cosmetic damage.

**Limitations:** No agent, representative, installer, dealer or employee has the authority to alter, extend, limit, modify, or increase the obligations or limitations of this Limited Warranty. The installer of the Product is NOT an employee or agent of Madico, Inc. The installer is solely responsible for any defects that result from improper installation, or from any modifications or repairs made to your vehicle in connection with the installation of the Product.

## CONSUMER WARRANTY CLAIM PROCEDURE

This warranty is limited and is the eligible Madico ClearPlex film owner's sole and exclusive remedy. Should the Product fail to meet the terms of this warranty, contact your original ClearPlex installing dealer to initiate a warranty claim. If the original ClearPlex dealer is unavailable, contact the Madico Warranty Department at [warranty@madico.com](mailto:warranty@madico.com). Madico will review a warranty claim within 45 days of receiving ALL proper documentation. Madico will authorize completion of warranted work if a claim is deemed valid. Once a claim is approved, the original purchaser may obtain replacement and installation of the Product at any participating Madico ClearPlex dealer in the United States or Canada.

**PURCHASER MUST SUPPLY THE ORIGINAL RECEIPT OF INSTALLATION ALONG WITH THIS COMPLETED MADICO WARRANTY. A PRODUCT ROLL SERIAL NUMBER IS REQUIRED FOR WARRANTY PROCESSING. FAILURE TO PROVIDE VERIFYING DOCUMENTATION WILL RESULT IN CLAIM DENIAL.**